



Withdrawal Procedure

1. General Conditions

Withdrawals are subject to all Applicable Regulations, the Company's Client Services Agreement and conditions attached to relevant transactions made under any bonus scheme provided by the Company from time to time.

Money may be withdrawn from your Trading Account provided it is not being used for margin purposes or otherwise owed to the Company.

Upon approval, withdrawal requests will be processed and sent to the same bank, credit card, or other source for execution as soon as possible. Note that some banks and credit card companies may take time to process payments, especially in currencies involving a correspondent bank.

2. Return of Funds

Funds will be returned to the original bank account, credit card, or other source from which they were debited.

For Joint Accounts, all account holders must complete and submit a withdrawal request form.

3. Restrictions and Requirements

If executing a withdrawal request requires closing certain open positions, the Company cannot execute the request until the necessary positions are closed by the Client.

The Company will not process withdrawal requests that would cause the Margin Level to drop below the required level.

If bonus trading requirements are unmet at the time of withdrawal, the bonus will be debited from your trading account in accordance with the terms and conditions of the specific bonus scheme.

Withdrawals will only be made to an account in your name.

4. Verification

Additional verification documents may be required. The Company reserves the right to decline withdrawal requests if the required documents are not provided upon request.

Any bank charges incurred due to a withdrawal request will be borne by the Client.

5. Withdrawal Process

To withdraw profits, submit a withdrawal request via your trading account.



All withdrawal requests are subject to approval by the Finance Department.

Once approved, the withdrawal will be processed, if possible, within one business day. Note that payment providers or banks may take up to 4-5 business days or more to return funds.

If returning funds to the original source is not possible (e.g., due to account closure), you must provide a Bank Statement for an account in your name, showing the account holder's name, your address, bank name and address, IBAN, account number, and SWIFT/BIC.

6. Refunds

Refund requests can be made via your Trading Account, or your email used during registration process.

The Company may issue a refund and close your Trading Account under specific circumstances (e.g., failed verification, abusive trading) as provided in the Company's Client Services Agreement.

The Company has a policy for funds to be returned to the original deposit source. If this is not possible, a Bank Statement for an account in your name shall be required while the Company reserves the right to perform additional due diligence and request additional supporting documentation.